

## Freeform Search

<b>Database:</b>	<div style="border: 1px solid black; padding: 2px;">         US Pre-Grant Publication Full-Text Database          US Patents Full-Text Database          US OCR Full-Text Database          EPO Abstracts Database          JPO Abstracts Database          Derwent World Patents Index          IBM Technical Disclosure Bulletins       </div>
<b>Term:</b>	<div style="border: 1px solid black; padding: 2px;">         5884275.pn. or 6604080.pn.       </div>
<b>Display:</b>	<div style="border: 1px solid black; padding: 2px;">10</div> Documents in <b>Display Format:</b> <div style="border: 1px solid black; padding: 2px;">CIT</div> Starting with Number <div style="border: 1px solid black; padding: 2px;">1</div>
<b>Generate:</b> <input type="radio"/> Hit List <input checked="" type="radio"/> Hit Count <input type="radio"/> Side by Side <input type="radio"/> Image	

Search

Clear

Interrupt

### Search History

DATE: Friday, August 05, 2005    [Printable Copy](#)    [Create Case](#)

<u>Set Name</u>	<u>Query</u>	<u>Hit Count</u>	<u>Set Name</u> result set
side by side			
	DB=USPT; PLUR=YES; OP=OR		
<u>L8</u>	5884275.pn. or 6604080.pn.	2	<u>L8</u>
<u>L7</u>	6185576.pn. or 6076066.pn. or 6049794.pn. or 6026364.pn. or 5884275.pn. or 5613072.pn.	6	<u>L7</u>
<u>L6</u>	L5 and ((worker or employee or policyholder or customer or employer or provider or individual or person) with (interview\$3 or ask\$3 or question))	202	<u>L6</u> (reviewed most)
<u>L5</u>	L4 and ((monitor\$3 or analyz\$5 or analysis) with (case or worker or employee or policyholder or customer))	564	<u>L5</u>
<u>L4</u>	L3 and ((optimiz\$5 or chang\$3 or enhanc\$3 or modify\$3 or modification) with (management or process\$3))	2354	<u>L4</u>
<u>L3</u>	insurance	9224	<u>L3</u>
<u>L2</u>	("claims management" or "claims processing") and insurance	0	<u>L2</u>
<u>L1</u>	("claim management" or "claim processing") and insurance	0	<u>L1</u>

END OF SEARCH HISTORY

File 15:ABI/Inform(R) 1971-2005/Aug 05  
     (c) 2005 ProQuest Info&Learning  
 File 9:Business & Industry(R) Jul/1994-2005/Aug 05  
     (c) 2005 The Gale Group  
 File 610:Business Wire 1999-2005/Aug 08  
     (c) 2005 Business Wire.  
 File 810:Business Wire 1986-1999/Feb 28  
     (c) 1999 Business Wire  
 File 275:Gale Group Computer DB(TM) 1983-2005/Aug 08  
     (c) 2005 The Gale Group  
 File 476:Financial Times Fulltext 1982-2005/Aug 08  
     (c) 2005 Financial Times Ltd  
 File 624:McGraw-Hill Publications 1985-2005/Aug 08  
     (c) 2005 McGraw-Hill Co. Inc  
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 File 636:Gale Group Newsletter DB(TM) 1987-2005/Aug 05  
     (c) 2005 The Gale Group  
 File 613:PR Newswire 1999-2005/Aug 08  
     (c) 2005 PR Newswire Association Inc  
 File 813:PR Newswire 1987-1999/Apr 30  
     (c) 1999 PR Newswire Association Inc  
 File 16:Gale Group PROMT(R) 1990-2005/Aug 04  
     (c) 2005 The Gale Group  
 File 160:Gale Group PROMT(R) 1972-1989  
     (c) 1999 The Gale Group  
 File 634:San Jose Mercury Jun 1985-2005/Aug 05  
     (c) 2005 San Jose Mercury News  
 File 148:Gale Group Trade & Industry DB 1976-2005/Aug 08  
     (c)2005 The Gale Group  
 File 20:Dialog Global Reporter 1997-2005/Aug 08  
     (c) 2005 Dialog  
 File 35:Dissertation Abs Online 1861-2005/Jul  
     (c) 2005 ProQuest Info&Learning  
 File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
     (c) 2002 The Gale Group  
 File 65:Inside Conferences 1993-2005/Aug W1  
     (c) 2005 BLDSC all rts. reserv.  
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 File 474:New York Times Abs 1969-2005/Aug 05  
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 File 475:Wall Street Journal Abs 1973-2005/Aug 05  
     (c) 2005 The New York Times  
 File 99:Wilson Appl. Sci & Tech Abs 1983-2005/Jul  
     (c) 2005 The HW Wilson Co.  
 File 256:TecInfoSource 82-2005/Jun  
     (c) 2005 Info.Sources Inc  
 File 625:American Banker Publications 1981-2005/Aug 08  
     (c) 2005 American Banker  
 File 637:Journal of Commerce 1986-2005/Aug 05  
     (c) 2005 Commonwealth Bus. Media  
 File 169:Insurance Periodicals 1984-1999/Nov 15  
     (c) 1999 NILS Publishing Co.

? ds

Set	Items	Description
S1	0	"WORKERS COMPENSATION" AND "THREE POINT"
S2	0	"THREE POINT CONTACT" AND CLAIM
S3	543	"WORKERS COMPENSATION" AND (CLAIM(S) (MANAG????? OR ADMINIS-

TRAT???) )

S4 441 S3 AND PY<2000

S5 69 S4 AND ((INTERVIEW??? OR QUESTION???) (S) (EMPLOYEE OR WORKER  
OR EMPLOYER OR PROVIDER))

S6 68 RD (unique items)

*(reviewed  
all)*